

Shelf life

Shelf Life and Storage

- 1) Apply the Product within 2 years of the date of production.
- 2) Storage Conditions
 - 10~30°C
 - Keep in a clean & dry area, away from direct sunlight and humidity
 - Should be stored horizontally in an original carton box with end caps
 - Stack maximum 6 carton boxes high.
 - Keep at room temperature (15 to 25°C) for 72hours before use

Warranty

Basic Product Warranty

LG Hausys Interior Film is self-adhesive decorative film for interior applications only in commercial & residential buildings.

Limited warranty

- 1) For indoor use only, the warranty will start from earlier date between (a) Product installation date and (b) six months after LG Hausys's Product shipment date. The product will have no significant discoloration, cracking or other similar visual defects for the period specified below.

Application	Warranty Period
Interior Applications with no direct UV exposure / heat & moisture free areas	5 years

- 2) For a buyer's convenience, Altainia may provide general technical information, installation instruction, and other information relating to Product.
- 3) This warranty does not cover damage caused by:
 - (a) Altered, modified, or processed in any way
 - (b) failure to follow LG Hausys's recommendations in the Warranty, Technical Data Sheet and Installation Manual
 - (c) misuse, accident, neglect, or other action by anyone other than Altainia
 - (d) being improperly installed or used including installation after the expiration of Product's shelf life or without proper surface preparation (Warranty applies only if LG Hausys's or equivalent primer is used, and installed by an LG Certified Installer. Contact Altainia for a Certified/Endorsed Installer & Dealer in your area. For any defect in adhesion when using the equivalent primer, the buyer shall inform Altainia of the brand, product name and the composition/information on Ingredients of the primer used.)
 - (e) being exposed to excessive heat, humidity, dirt or UV light
- 4) In the event of any complaint, the buyer shall inform to Altainia in writing, not later than ten(10) business days after defect occurs. This notice shall include the date on which the relevant defect is detected and a description & picture of defect, along with the Altainia sales order number. Contact your sales representative directly or email sales@altainia.com.

Expected Performance Life

Expected Performance Life is 10 years for indoor, vertical application with no direct UV exposure.